

ALYSSA BRIGGS

SOFTWARE DEVELOPER

AN ANALYTICAL, SOLUTIONS-ORIENTED SOFTWARE DEVELOPER WITH A SPECIFIED INTEREST IN BACK-END DEVELOPMENT. A QUICK LEARNER OF NEW CONCEPTS THAT CAN QUICKLY ADAPT TO SHIFTS IN A PROFESSIONAL ENVIRONMENT. A LEADER WITH SPECIFIED LEADERSHIP EXPERIENCE IN ACCURACY, EFFICIENCY AND REPORTING.

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SKILLS:

- HTML
- CSS
- Bootstrap
- JavaScript
- jQuery
- Java SE
- Java EE
- MySQL
- OOP
- Paired Programming
- TDD
- VCS with Git
- Spring Boot

PROFESSIONAL EXPERIENCE:

JP MORGAN CHASE

QUALITY SENIOR SPECIALIST: 2018-2019

I was responsible for ensuring the company's standards and federal regulations were upheld during interactions with clients. I was also responsible for creating the executive summaries that detailed how certain lines of businesses and sites performed on a monthly basis.

SENIOR SERVICE SPECIALIST: 2015-2018

I handled escalated calls from customers with concerns that were not properly addressed or resolved. I probed and analyzed extensively to solve customers' technical and non-technical issues.

RETAIL TELEPHONE BANKER: 2015-2015

I fulfilled a wide variety of service requests from customers regarding their accounts. I performed surface-level troubleshooting for issues on the Chase website. I played a key role in educating customers on Chase processes and procedures to allow them a smoother banking experience.

MACY'S

PRICE CHANGE LEAD: 2013-2015

I supervised and coordinated the completion of up to 70,000 markdowns on a weekly basis. I managed time allocation to ensure the workload was completed before each week ended.

DEVELOPMENT PROJECTS:

HEALTHOLOGY

FEBRUARY 2020

A full stack Java application, created using Agile methodology and paired programming to manage team work flow. This project utilizes Spring Boot and Thymeleaf. Healthology provides a safe and convenient place for online support group meetings, with healthcare providers monitoring meetings and providing valuable resources to help people with mental disorders. My contribution was the client's user experience after registration. I worked with both the front-end and back-end to manipulate the data from the database and display it to the user.

ADLISTER PROJECT

JANUARY 2020

A three person, full stack web application that utilizes the MVC project design. This project allows a user to register for a profile and allows the user to create, edit, search and delete ads on a database. The database for users and ads is housed in SQL.

WEATHER MAP

NOVEMBER 2019

A web application that integrates the Mapbox API and Darksky API to capture a user's selected location and display a three day weather forecast for that location. This is done using AJAX requests when a user inputs a location in the search box or drags the marker on the map to any desired location.

MOVIE PROJECT

NOVEMBER 2019

A paired-programming web application that allows a user to create a collection of movies with user-selected ratings. The user has the capability of adding new movies or editing/deleting existing movies using a CRUD method. A movie poster API is also utilized to populate posters for any movie that is added into the application.

EDUCATION:

CODEUP

FEBRUARY 2020

CERTIFICATE OF COMPLETION

A fully-immersive, project-based, and intensive 20 week full-stack Java career accelerator that provides students with 670+ hours of expert instruction in software development.