

Ryan Harper | Software Developer

210.602.3618 HarperRyanC@gmail.com GitHub.com/HarpersGeekly ryanharper.world

Software developer with a background in customer success, management, and advertising sales. Focused on using clean, logical code to solve complex business problems and to dedicate my passion for designing, developing, documenting, testing and debugging new and existing software systems.

User success: Team management, sales support, sales coaching, vendor relationships, conflict resolution

Software development: Java, Spring, MySQL, JavaScript, jQuery, CSS3, HTML5, API integration, IntelliJ IDE

WORK EXPERIENCE

Technical Teaching Assistant, Codeup, San Antonio, Texas

09/ 2017 – Present

- Aid staff by helping students achieve understanding and success within current Java curriculum. Codeup is a fully-immersive, project-based and intensive 18-week full stack Java career accelerator that provides students with 600+ hours of expert instruction in software development.

Assistant Branch Manager, Enterprise Rent-A-Car, San Antonio, Texas

12/2011 - 10/2015

- Exceeded sales objectives with 30%+ average performance and increased a new-market branch's vehicle fleet by 26% through presentation and negotiation skill.
- Developed and maintained strong mutual benefit relationships with key insurance agents, collision repair facilities, and prominent hotel establishments by focusing on a full-service customer experience along with any conflict resolution to ensure our branches repeat business.
- Led team to customer service awards three months straight with 94% customer satisfaction. Mastered software that enabled accelerated service that was most appreciated by a time-sensitive customer.
- Demonstrated leadership through the hiring and development of competent employees who progressed into management. As a member of management, was directly responsible for \$3M+ in branch assets.

WEB DEVELOPMENT PROJECTS

- **Harp of the Day:** Built a mobile-responsive community blog inspired by Reddit and YouTube. Users securely register and login to a database with an encrypted password, can create feature rich posts with an integrated markdown editor, search posts, make comments, edit and delete content, give likes and dislikes, and create a unique profile including image cropping. This is an ongoing project.
 - Java, Spring, MySQL, JavaScript, jQuery, CSS3, HTML5
- **Smart Giver:** Built out a charity giving app with heavy focus on creative and original user experience design in an agile environment with Scrum approach. Users can only donate to A-rated charities using data gathered by industry watchdog organizations. Users choose a charity for a donation, then an API secure payment system collects the funds and emails a receipt. Focused on timely use design, font-styling, and powerful imagery to evoke ease and trust.
 - Java, Spring, MySQL, JavaScript, PandaPay API, FileStack API, jQuery, CSS3, HTML5
- **Weather Map:** Used two API integrations to build a 3-6 day weather forecast app with appropriate graphic icons that update as a user drags the map pin or inputs a new location in the search bar.
 - JavaScript, Open Weather API, Google Maps API, jQuery, CSS3, HTML5

EDUCATION

Codeup, Full-Stack Java Web Development, graduated March 2017

University of Texas at San Antonio, B.B.A Marketing, graduated December 2008