


# Ethon Hack

Cloud Administration Professional

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## Certifications

### Amazon Web Services Certified Cloud Practitioner

*The AWS Certified Cloud Practitioner examination demonstrates an overall understanding of the AWS Cloud*

<https://www.credly.com/badges/33840d84-1b83-480f-84ca-f11502e97f67>

### Amazon Web Services Certified Solutions Architect Associate

*The AWS Certified Solutions Architect – Associate validates the ability to design and implement distributed systems on AWS*

Solutions Architect Associate  
Certification due Oct. 2022

## Education

### Codeup

Certificate of Completion  
Jun 2022 - Oct 2022

A fully-immersive, certification-based, and intensive 15-week Cloud Administration Career Accelerator that provides students with 525 hours of expert instruction focused on Networking, Security, Linux, and AWS.

### University of Texas at San Antonio

Bachelor of Arts - Criminal Justice  
Aug 2017 - August 2022

## Technical Skills

Demonstrated technical aptitude with Linux operating systems - Linux security (users, permissions, and SELinux) - Bash scripting - (Working on) Identity and Access Management (IAM) best practices - AWS Products, Services, and Solutions Architecture (computation, networking, storage)

## Professional Experience

### Lytle Family Practice - Lytle, TX

*Jr System Administrator - Feb 2022 - Jun 2022*

- Promoted to Jr. System Administrator from Medical Admin. after returning to LFP by showcasing initiative to improve operations and understand basic IT.
- Conducted new employee onboarding involving log in/email creation/configuration.
- Led software installation and set up for medical equipment (EKG machine, Blood Pressure monitoring systems).

*Medical Admin. Jun 2014 - Sep 2021*

- Created a front desk organisational system that enabled 20% more patients to be seen by the physician per business day.
- Effectively managed office operations; appointment/patient database, billing, and insurance coverage.
- Communicated with patients daily in regards to appointments, medication lists and medical results.

### Black Rifle Coffee Company - San Antonio, TX

*Customer Service Rep. - Sep 2021 - Feb 2022*

- Maintained customer accounts and recorded account information.
- Oversaw customer financial accounts and processed customer adjustments.
- Communicated with 50+ customers a day through email & live chat services.
- Made recommendations for products/services to customers based on their needs and preferences.

### San Antonio Municipal Court- Juvenile Division - San Antonio, TX

*Intern - Juvenile Case Manager - Jan 2020 - Mar 2020*

- Updated city's court database and case records to maintain compliance.
- Managed 250+ student cases to improve attendance by conducting interviews and counselling with parents and students about school truancy and state education code.
- Collaborated with case managers to improve student and parent relations impacting better outcomes of student attendance and educational success.
- Liaised court prosecutors/case managers and court clerk with record compliance and court operations.