


# Jose Diaz

Software Developer

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 [GitHub/JoseDiaz](https://github.com/JoseDiaz)

## Technical Skills

HTML, CSS, Bootstrap,

JavaScript, jQuery,

Java SE, Java EE (Servlets, JSP),  
Spring, Thymeleaf, MySQL,

Object-Oriented Programming,  
Test-Driven Development, Version  
Control with Git, Paired  
Programming

## Education

### Codeup

Certificate of Completion  
Oct 2021 - Apr 2022

A fully-immersive, project-based,  
and intensive 22-week Full-Stack  
Java Career Accelerator that  
provides students with 670 hours  
of expert instruction in software  
development.

### Northwest Vista College

Associates of Liberal Arts  
Aug 2010 - May 2012

Completed 2 years of general  
classes including a class in  
introduction to Java.

Ambitious Software Developer with years of customer service experience and the ability to work autonomously or within a collaborative environment. The desire to stay aligned with the future of business motivated the transition to a career in technology. Excited to take my experiences and skills acquired prior to being a developer, and join an environment that promotes growth and development.

## Development Projects

### [Invest Beacon](#)

A group project with four developers utilizing HTML, JavaScript, CSS, Bootstrap, MySQL, Spring Boot, Thymeleaf, and using api Filestack, Google Recaptcha, Polygon, EOD, and Mailjet. The goal of Invest Beacon is to create an active online community where new investors can discover, contribute, and share ideas. Whether it is stocks, crypto, or learning about basic finance, visitors or users will be more conscious, better informed on the decisions they make and how they deal with their finances.

### [AdLister Project](#)

Worked within a team to create a clone similar to craigslist. The webpage allows for CRUD functionality for user profiles and ads to be made. Used HTML, Bootstrap, CSS, MySQL, Java EE.

### [WeatherMap Project](#)

This was a solo project where I created a web page showing the five day weather forecast for a central location. It allowed the users to input a location and give the weather for that new location, along with a marker of their chosen point. Used HTML, Bootstrap, Javascript, Mapbox API, and OpenWeather API.

### [Coffee Project](#)

Worked in a paired programming setting to create a webpage using html, Bootstrap, CSS, and Javascript. The Web Page showed a list of coffee items for users choose from and an option to add their own coffee item to the list.

## Professional Experience

### **Wells Fargo Bank** - San Antonio, TX

*Spanish Phone Banker 2* / Jun 2018 - Aug 2021

- Reviewed accounts with clients to make sure all was in order, and provided feedback on how to maintain accounts in good standing
- Assisted team with any concerns when manager and team lead were not in office and helped with the training of better habits on the phone to reduce average handle time
- Maintained utmost discretion when dealing with sensitive topics concerning transaction, or filing of claims which resulted in having perfect score on customer surveys

### **America's Best Contact & Eyeglasses** - San Antonio, TX

*Bilingual Lead Optician* / Apr 2017 - Jan 2018

- Trained all new employees in company policies and procedures, sales techniques, as well as how to use optician tools proficiently
- Was the liaison between upper management and floor employees and communicated all concerns
- Acted as point of escalation in the absence of management to resolve customer complaints and issues

### **Amtel LLC, T-Mobile** - San Antonio, TX

*Bilingual Sales Associate* / Jan 2016 - Apr 2017

- Promoted sales by assisting customers and offering helpful products that would fit their everyday needs
- Aided in training of new staff members to provide them with useful knowledge of selling techniques, habits, and products and services offered by the company
- Assisted in becoming the number one store in our region to open the most business lines, surpassing the monthly goal