Alexis (Lex) Zavala

Software Developer

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in LinkedIn/LexZavala

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Technical Skills

HTML, CSS, Bootstrap,

JavaScript, jQuery,

Java SE, Java EE (Servlets, JSP), Spring, Thymeleaf, JPA, MySQL,

Object-Oriented Programming, REST API, Test-Driven Development, Version Control with Git, Paired Programming, React

Exposure to: Python, Jira

Education

Codeup
Certification of Completion
Mar 2021 - Aug 2021
A fully-immersive, project-based, and intensive 22-week Full-Stack Java Career Accelerator that provides students with 670 hours of expert instruction in software development.

University of Texas at El Paso
Sep 2014 - May 2015

Completed 29 credit hours towards a Bachelor's of Business Administration degree.

Software developer and former global resolution specialist at Hulu with a specialty in lifecycle management, bug tracking, and troubleshooting. Through code I am able to solve multi-facet business needs bridging coders and consumers to make an impact in various industries with technology's tools at the forefront.

Development Projects

AppliTraq
A one stop shop web application for job seekers to keep track of their job applications on a visual workflow that updates their status based on the stage of the hiring process. This pair programming project was developed in an agile team environment to mirror a kanban board style utilizing Java, Spring, Thymeleaf, HTML, CSS, JavaScript, JQuery, REST API, JPA & Hibernate.

AdLister
A Craigslist-like ad lister full stack website with a food truck theme. Users can register an account into the database, list advertisements with editing and deleting capabilities. This project was developed in a team of 4 and made use of Java, MySQL, HTML, Bootstrap, OOP, Servlets and JSP.

Weather Map Project
Real-time weather web application that displays a 5-day forecast allowing users to search for or navigate via map to update the data based on that location. This project featured API manipulation, AJAX, bootstrap, JQuery, CSS, JavaScript.

Professional Experience

Hulu - San Antonio, TX
Global Resolution Specialist / Oct 2017 - Mar 2021

- Oversaw the lifecycle of the incident management process for Hulu and Disney+ at a global scale
- Vetted user data and created bug tickets for the development team
- Acted as point of contact between 500+ customer service team and network operations team
- Led Bilingual Resolution Specialist team of 5 team members

Apple - San Antonio, TX
Product Specialist / Jan 2015 - Jun 2017

- Ranked among top 10% of sales staff for consecutive quarters
- Implemented strategies with business owners to maximize productivity and equip their workforce with easy to use hardware & software
- Responsible for transactions of an average of $100,000 per quarter

Little Caesars - El Paso TX
Manager / Aug 2013 - Jan 2015
- Led a staff of 5-7 team members
- Implemented inventory count refinements resulting in a productivity gain of 25% per shift
- Facilitated the training and progress reports of new hires