

Karla Jara

Software Developer

Software Developer with 8+ years of experience organizing, training, preparing information regarding processes of claims & contract language specifications within the health insurance industry. Possess a B.A. in Business and expertise in client services. Looking to leverage my business knowledge and meet the needs of clients through technology as a Junior Software Developer.

Development Projects

RealTrail

Full-stack web application built with Java, Spring Boot, MySQL, HTML, CSS, JavaScript, and jQuery

Codeup Design

Web application built with MySQL, HTML, CSS, and JavaScript

Adlister

Full-stack web application built with Java, Spring Boot, MySQL, HTML, CSS, JavaScript, and jQuery

Professional Experience

USRBP - New Braunfels, TX


Bilingual Account Manager / May 2020 - Dec 2020

- Reviewed healthcare plan options to suit the needs of individuals and small group employers
- Consulted clients regarding service claims issues
- Advocated on client's behalf with the insurer regarding service eligibility and payment
- Maintained utmost discretion when dealing with sensitive topics

UnitedHealthGroup - San Antonio, TX

Account Manager / Aug 2012 - Aug 2019

- Administered and managed a group account with over 10,000 members
- Worked in conjunction with client group benefits staff to facilitate open-enrollment and wellness events
- Collected, analyzed, and summarized trends and information pertaining to the cost of employee benefit usage
- Collaborated with multiple provider groups referencing contracted rates for services to members
- Instructor to Medical Benefit Advisors, trained on all aspects of health insurance, claim adjudication, and proprietor's database information system

 (210) 776 0492

 jara.karla.43@gmail.com

 [LinkedIn/JaraKarla](#)

 [GitHub/JaraKarla](#)

Technical Skills

HTML, CSS, Bootstrap,

JavaScript, jQuery,

Java SE, Java EE (Servlets, JSP), MySQL,

Object-Oriented Programming, Test-Driven Development, Version Control with Git, Paired Programming

Education

Codeup

Certificate of Completion

Jan 2021 - Jul 2021

A fully-immersive, project-based, and intensive 22-week Full-Stack Java Career Accelerator that provides students with 670 hours of expert instruction in software development

University of the Incarnate Word

Bachelor of Business

Jan 2010 - Jan 2013

Completed undergraduate business studies with a focus in accounting