LEVI TREJO

SOFTWARE DEVELOPER

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SUMMARY

Full stack software developer with a proven history of technical expertise and problem solving ability. As a developer, I embrace the opportunity to contribute to technological progress that drives humanity forward. I believe the web can be a more functional and welcoming place for everyone, so I strive to produce solutions that build towards those ideals.

TECHNICAL SKILLS

- HTML 5 / CSS 4
- Bootstrap 4
- JavaScript
- jQuery
- MySQL
- Java
- VCS using Git
- Spring
- Object Oriented Programming
- SMTP
- Email Marketing and Deliverability

EDUCATION

CodeUp   **2021**

Certificate of Completion

A fully-immersive, project-based, and intensive 22-week full-stack Java career accelerator that provides students with 670+ hours of expert instruction in software development.

DEVELOPMENT PROJECTS

Weather Forecasting Application

Javascript application to build a custom forecast for a user defined location bringing together real time weather and mapping data from the OpenWeather and Mapbox APIs, respectively. Bootstrap html/css framework for the front end with jQuery integration for utility.

Foster Lister

Full stack Java website with the aim of connecting potential adopters and fosters with animals in need. MySQL RDBMS handled the back end, HTML/CSS was implemented with Bootstrap 4.5, and JavaScript/jQuery rounded out the technology stack.

Better Reads

Full stack Java social book review application. Utilized spring boot for the main application, jQuery for Javascript utility, and MySQL for the storage back end. Book data was accessed using asynchronous calls to the Google Books API and the New York Times bestseller API.

PROFESSIONAL EXPERIENCE

Mailgun Technologies   **Current**

Application Administrator I, II

- Handles level-appropriate customer support requests primarily via phone, tickets, and chat
- Escalates support requests as necessary through the appropriate channels
- Creates and maintains customer loyalty by serving customers above and beyond expectations

Mailgun Technologies   **2018 - 2019**

Technical Account Manager

- Responsible for a client base of over 40 brands
- Assisted with implementing email best practice strategies for each brand to elevate their email ROI
- Technical consultant to ensure full usage of the Mailgun platform over various codebases to the fullest extent

Rackspace   **2017 - 2018**

Security System Admin III

- Aligned customer configuration hardening policy with CIS benchmarks for Cent/RHEL 6/7, Ubuntu 14/16 and Amazon Linux 2017.03
- Managed technical compliance for all business types, from small, 5 server SMB clients, to ~500 server enterprise level clientsCreates and maintains customer loyalty by serving customers above and beyond expectations

Rackspace   **2011 - 2016**

Linux Operations Admin I/II/III

- Served as a member of an operations team responsible for the care, maintenance, and provisioning of an enterprise level email hosting environment
- Mentored junior members of the team and served as the SME for multiple systems including SMTP, webmail, and SSL certificates