

# John Santos

## SOFTWARE DEVELOPER

I am a collaborative and creative problem solver with over 15 years of experience working with cutting edge technology in an enterprise level environment. The satisfying feeling that comes with problem solving coupled with my interest in tech has compelled me to expand my skill set to include software development. Currently seeking to leverage my skills and experience and to obtain a position with an organization that offers a challenging and rewarding environment.

☎ 210.441.1980

🌐 /johnsantossatx

✉ john.santos.satx@gmail.com

📷 /johns-santos

### SKILL

HTML	Java SE
CSS	JQuery
JavaScript	MySQL
BootStrap	VC GIT/GITHUB
Wordpress	AWS/OpenStack
RedHat EL 6/7/8	Window Server 2012/2016 R2

### PROFESSIONAL EXPERIENCE

#### Rackspace 11/2004 - 08/2019

##### Backup System Administrator III

Configured image, file, and application level backup and replication software. Investigated and resolved failed backup and replication alerts. Create and deliver technical support training. Create, edit and review internal knowledge base technical articles utilized by internal support teams.

##### Backup & Storage Engineer

Deployed and maintained servers, magnetic storage and tape library utilized by backup management system. Investigated, resolved, and documented application, OS, and hardware monitoring alerts. Administrative duties included system patching, hardware upgrade and replacement, and system performance tuning.

##### Linux System Administrator

Supported LAMP based web servers. Responded to monitoring alerts and customer-initiated tickets. Troubleshoot hardware, OS, networking and database related issues.

##### Data Center Technician II

Assembled and, imaged, and pre-configured servers, net devices, and storage units to customer order specifications. Performed hardware upgrade and replacement maintenances.

### DEVELOPMENT PROJECTS

#### Capstone Project 03/2020

Java application built using SpringBoot framework. Worked on backend database and frontend UI design aspects of project.

#### Adlister 02/2020

A fully functioning JSP and Servlets web application that utilizes full stack features. Features include user log in create, edit, and delete adds from the database.

#### Weather Project 12/2019

An easy to use weather application, built using HTML, CSS and Javascript. The application pulls up to date info from the Weathermap API.

### EDUCATION & TRAINING

#### Codeup 2019-2020

##### Certificate Of Completion

Codeup is a 20 week, fully-immersive project-based full stack developer career accelerator that provides students with 670 hours of expert instruction.

#### ITT Technical Institute 2003-2005

##### A.A.S Information Technology

Studies focused on developing the abilities to conceptualize, design, and employ information systems.

### MILITARY SERVICE

#### US Marine Corps 05/1998 - 05/2013

##### Reconnaissance Marine

Trained and maintained proficiency in all major duties of a reconnaissance team member. Assist with planning and execution phases of field operations.

#### Army National Guard 10/2011 - 10/2015

##### Parachute Rigger

Inspected, prepped, and repaired special equipment used for aerial delivery operations.



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## SKILL

HTML	Java SE	CommVault
CSS	JQuery	VMWare vCenter
JavaScript	BootStrap	Windows Server 12/16 R2
MySQL	VC GIT/GITHUB	Ubuntu 16/18
Wordpress	AWS/OpenStack	Red Hat EL 7/8

## PROFESSIONAL EXPERIENCE

### Rackspace 11/2004 - 08/2019

#### Backup System Administrator III

Configured image, file, and application level backup and replication software. Investigated and resolved failed backup and replication alerts. Created and updated internal technical knowledge base articles.

#### Backup & Storage Engineer

Deployed and monitored backup infrastructure. Equipment included Dell and HP enterprise servers, VMAX SAN storage arrays, Isilon NAS appliances, Sun tape library, fiber and ethernet based network.

#### Linux System Administrator

Supported LAMP based web servers. Responded to system monitoring alerts and customer-initiated tickets. Troubleshoot hardware, OS, networking and database related issues.

#### Data Center Technician II

Assembled, imaged, and pre-configured servers, net devices, and storage units to customer order specifications. Performed hardware upgrade and replacement maintenances.

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## DEVELOPMENT PROJECTS

### hlcsa.com 06/2020

A commercial website designed to convert visitors to customers with the use of scrolling effects and a submission form. Leveraged technologies include HTML, CSS, JavaScript, and PHP.

### MyPup 03/2020

A Java SpringBoot based application created to connect dog breeders with potential buyers. Registered breeders can create, read, update and delete their personal profiles. Registered users/buyers are able to write reviews on dog breeders. Additional technologies include Mapbox API, MYSQL, CSS, HTML, and JavaScript.

### Adlister 02/2020

A fully functioning JSP, Servlets, and JDBC web application that utilizes full stack features. The application allows all visitors to browse existing ads and register. Registered users have the ability to login, update user profile info, create, edit, and delete ads.

### Weather Project 12/2019

An easy to use weather application built using HTML, CSS and Javascript. The application displays current weather information and provides two-day forecast. The data is provided to the application via API calls.

## ACADEMIC BACKGROUND

### Codeup 04/2020

#### Certificate Of Completion

A fully-immersive, project-based, and intensive 20-week full stack Java career accelerator that provides students with 670 hours of expert instruction in software development.

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