

DAVID ORTEGA

SOFTWARE DEVELOPER

Software developer that's exceptional at learning and adapting to new tasks and environments. Detail oriented and laser-focused, without losing sight of the bigger picture, that is motivated by the thrill of solving a tough puzzle. Eager to take the road less traveled to create innovative and fresh ideas.

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TECHNICAL SKILLS:

HTML	Java SE
CSS	MySQL
JavaScript	Spring Boot Framework
Bootstrap	jQuery
VCS with Git	Object Oriented Programming
Paired Programming	Java EE (Servlets, JSP)
Thymeleaf	
TDD	

PROFESSIONAL EXPERIENCE:

Upwork Sep 2018 - Oct 2019

Freelance Customer Service

Quickly adapted to new work environments while working against multiple schedules to ensure task completion. Provided outstanding customer service through multiple avenues of communication while being proficient in multiple interlocking systems with regards to e-commerce and tech support.

TaskUs Mar 2017 - Sep 2018

Customer Service Representative

Grew into a role of customer service point of contact that gave me the opportunity to hone my communication skills by dealing with adverse situations. Communicated with multiple levels of support to de-escalate urgent customer interactions. Quickly adapted to diverse customer scenarios and excelled in metrics.

Amy's Ice Cream Jun 2016 - Nov 2016

Production Center Delivery Driver

Efficiently constructed orders with temperature sensitive product and delivered within a fixed timeframe to multiple commercial stores daily. Had a keen eye for detail to ensure order completion and logical use of space in van.

DEVELOPMENT PROJECTS:

Javascript Simon Jul 2020

A browser game where users match the sequence of colors to the computer in a memory game to try and achieve a high score. Uses a stylish flat design. Built using Javascript and jQuery for game logic, and CSS for styling.

What's Up SA Apr 2020

A full stack web app that lists events happening in San Antonio. Users submit events that are then approved by an admin. Events are filterable by category. Users are able to add events to their calendar and share with their friends. Uses CSS, HTML, and JavaScript in the front-end, and Java, Spring Boot, and Thymeleaf in the back-end.

Weather Map Project Jan 2020

A web app built in JavaScript that combines the usage of Dark Sky API to display weather and Map Box API to display a map. The user is able to drag a marker or use a search bar to go anywhere on the map and get a seven day weather forecast.

Coffee Project Dec 2019

A mock database built in HTML and JavaScript that allows users to browse through, sort, and filter with a pre-made list of coffee roasts. Users are also encouraged to add their own roast to the database. There is emphasis on the CSS styling which makes the web app more visually appealing.

ACADEMIC BACKGROUND:

Codeup Apr 2020

Certificate of Completion

A fully immersive, project-based, and intensive 20 week full stack Java career accelerator that provides students with 670+ hours of expert instruction in software development.