Kristen Wilson

Software Developer

📞 (407) 364-6745

✉ wilson.kristen614@gmail.com

in LinkedIn/KristenWilson

⊙ GitHub/KristenWilson

Technical Skills

HTML, CSS, Bootstrap,

JavaScript, jQuery,

Java SE, Java EE (Servlets, JSP), Spring, MySQL

Object-Oriented Programming, Test-Driven Development, Version Control with Git, Paired Programming

Education

Codeup
Certificate of Completion
Jun 2021 - Jan 2022

A fully-immersive, project-based, and intensive 22-week Full-Stack Java Career Accelerator that provides students with 670 hours of expert instruction in software development.

Trinity Valley Community College
Athens, TX
Aug 2014 - May 2016

Completed Generalized Basics for Associates and Nursing.

Energetic Web Developer with a background in IT support, customer service, and expertise in Javascript. Experience working in technical support provided the opportunity to learn and gain insight into the technical side of business and sparked an interest in seeking a full time career in the tech industry. Excited for the opportunity to bring a background of problem-solving and collaboration to an environment that supports growth and development.

Development Projects

iKnowASpot
A full-stack application using the Spring boot framework, allowing users to view the best user-submitted spots in their area. For the back-end, it integrates Java, Spring MVC, Thymeleaf Security, a MySQL relational database, and full CRUD functionality. In a team of 4, we were involved in the full software development life cycle including planning, requirement gathering, coding, testing, and implementation.

Media Queries
This project is centered around the features and preferences that target the variety of viewport ranges. Leveraging responsive web design we created a solution that allows users to navigate web pages whether they are viewing from a desktop or mobile screen. This was a paired programming project task that was built using HTML and CSS.

Movie Database
A JavaScript Application that uses a database design and MYSQL to create a single-page application where users could add, edit and delete movie titles. Another paired programming exercise that was created using JQuery, Javascript and styled with CSS.

Coffee Project
Pair Project that outlines the interactions between BOM and DOM that responds to events to display a large collection of coffee's results from a shop and reformat them in a way that makes navigation a more user friendly experience. This was a paired programming task that was created using HTML/CSS and expands on existing knowledge of JavaScript

Professional Experience

Challus Group Inc - Richardson, TX
Review Specialist and Report Assistant — Mar 2021 - Jun 2021
- Consulted small business owners to offer new credit card processing solutions to combat usage allowance restrictions
- Provided statement quotes, reviews, and analytics as well as documented detailed reports for processor regulators

Concentrix - Lake Mary, FL
Senior Support Technician / Aug 2017 - Mar 2019
- Provided customer service and IT support and served as a point of escalation for internal Advisors and customers
- Leveraged interpersonal skills to de-escalate while troubleshooting technical issues
- Made decisions in partnership with customers, at times escalating complex cases to engineering, providing detailed and relevant data to ensure a streamlined escalation.