

Christian Ruby

Software Developer

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 [LinkedIn/Christian Ruby](#)

 [GitHub/Cruby9339](#)

Technical Skills

HTML, CSS, Bootstrap,

JavaScript, jQuery,

Java SE, Java EE (Servlets, JSP),
Spring, Thymeleaf, MySQL,

Object-Oriented Programming,
Test-Driven Development, Version
Control with Git, Paired
Programming

Education

Codeup

Certificate of Completion

Apr 2021 - Oct 2021

A fully-immersive, project-based, and intensive 22-week Full-Stack Java Career Accelerator that provides students with 670 hours of expert instruction in software development.

Software Developer with experience in tech support, customer service, and sales. Familiar with major customer service software, conflict resolution, and possess a positive attitude. Utilizing customer service software gave me a desire to pursue a field in technology. Aiming to use my proven skills to effectively solve problems and create new solutions for future clients.

Development Projects

[Motvi8 Fitness Application](#)

Created an Application that allows users to create and update workout playlists. Provides users different parameters to search by bodypart and target muscle. This was my Capstone Project that utilized HTML, CSS, JavaScript and Jquery for the frontend. And Java, MySQL and Spring for a robust backend.

[Movie Application](#)

Created an Application to store and categorize movies in your personal collection. Gives the user the ability to search for and create entries from an API. Utilized a prebuilt Rest API for user data. This was a paired programming project that utilized HTML, CSS, JavaScript and Jquery to provide CRUD implementation.

[WeatherMap Application](#)

Project involved the implementation of a weather forecast application using user input and geolocation. Application provides the user with options such as weather alerts for the area as a usable map to plot the weather locations. It used Mapbox API and OpenWeatherApp API as well as CSS, HTML, JavaScript and Jquery.

[Coffee Shop Application](#)

Created an application that allows users to sort specific coffee types based off roast types and flavors. Utilizes JavaScript, Jquery, HTML and CSS.

Professional Experience

TaskUs - San Antonio, TX

Customer Service Representative / Apr 2020 - Mar 2021

- Assisted customers in processing their grocery orders
- Processed refunds for missing items as well as credited accounts for any issues with their delivery
- Maintained utmost discretion when dealing with Customers accounts

Hulu - San Antonio, TX

Viewer Experience Advocate / Feb 2018 - Mar 2020

- Provided customer support in regards to software functionality and troubleshoot system configurations and network settings
- Managed users subscriptions, billing, and leveraged de-escalation skills to resolve customer conflict

Bill Millers - San Antonio, TX

Cashier/Drive thru / Mar 2017 - Feb 2018

- Managed customers orders in a timely fashion, with a focus on exceptional service.