Juan Perez

Software Developer

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Technical Skills

HTML, CSS, Bootstrap, Wordpress

JavaScript, Java, Spring, Thymeleaf, Python, jQuery, MySQL, Jasmine,

Object-Oriented Programming, Test-Driven Development, Version Control with Git, Paired Programming

Education

Codeup
Certificate of Completion
Feb 2021 - Sep 2021

A fully-immersive, project-based, and intensive 22-week Full-Stack Java Career Accelerator that provides students with 670 hours of expert instruction in software development

Google IT Support
Certificate of Completion
November 2020-January 2021

A five course program developed by Google that ensures competency in foundational skills, including troubleshooting and customer service, networking, operating systems, system administration, and security

Palo Alto College
Associates in Business Administration
Jan 2014 - Dec 2021

Completing 2 years of undergraduate business studies with a focus in management and finances

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Software Developer utilizing freelance opportunities to grow full stack skills and enhanced by experience in business management and consumer needs. In addition, I want to contribute to the development of user-experience software to assist in the success and growth of the business.

Development Projects

Applitraq *https://applitraq.com/*
Created a web application that allows users to keep track of applications in a kanban style interface with full CRUD functionality. The user can log in, create a job application they submitted and keep track of what stage they are in. Users can create notes for an application such as a summary of how an interview went or next steps to take and have an email reminder sent after a certain time to allow the user to send a follow up email. Utilized Thymeleaf, CSS, Javascript, Java, jQuery UI, Bootstrap, MySQL, and Spring.

Weather Map
Utilized HTML, CSS, Javascript, AJAX, Bootstrap, and the OpenWeatherMap API to have users be able to drag and drop on a map and use those coordinates to display the weather of that location for the week.

Movie Database
Created a web application that displays the movies of an API and allows the user to add, delete, edit, search, and rate the movies.

Professional Experience

Freelance - San Antonio, TX
Web Developer / July 2021
- Utilizing freelance opportunities to create websites for small businesses to increase their revenue and gain exposure

Taskus - San Antonio, TX
Customer Service Representative / Apr 2020 - March 2021
- Trained over 10 new employees during a vital quarterlong company expansion to ensure attention to detail and adherence to company policy
- Attended customers questions or concerns and assured needs were met
- Maintained exceptional 98% and above when work was graded weekly and exceeded company goals by 8%

Panda Express - San Antonio, TX
Manager / Jun 2018 - Feb 2020
- Managed a store of 20 employees
- Helped train over 100 new employees to prepare for multiple new openings
- Met and exceeded at an exceptional level any goals the company set such as speed of service, KPI's, cleanliness scores, and customer satisfaction scoring by maintaining above 95% for each and developed team into the statistical highest performing store

Whataburger - Lytle, TX
Manager / December 2013 - December 2017
- Managed a store of 80 employees with over $100,000 in weekly sales
- Assured weekly sales goals of $90,000 were being met and micromanaged the store to assure they were
- In charge of all hiring and training at the store
- Entrusted as Marketing leader and composed meetings with other businesses or potential clients to create relationships and more revenue
- Handled customer needs and feedback to create the best environment
- Dictated operations and delegated as needed to assure the business was running to its highest potential