

Jaime Moncada

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Objective

Developing applications and software to better clientele's needs.
Enthusiasm for technology and to explore programming where ever it might take me.

Education

- Codeup, San Antonio, Texas
- Certificate | July 20th 2017
- Web Developer

- South Texas College, Mcallen, Texas
- Associates | May 14th 2015
- Computer Maintenance

- Juarez-Lincoln High School, La Joya, Texas
- High School Diploma | June 5th 2009

Experience

June 2015 – November 2016

Alarm Technician | Vivint, Inc | Provo, Utah

Installation of security and home automation equipment. Verbal detailed description of installed services to customers. Teamwork environment setting with focus on punctual time frames.

January 2014 – December 2014

Insulator helper | Apache Industrial Services | Ingleside, Texas

Managed and organized inventory of over 30 items. Verbal and gestural communication with team members. Detailed work with deadlines in mind of company standards.

June 2011 – December 2013

Customer Service Representative | Convergys | Pharr, Texas

Managed and updated customer's accounts across multiple programs. Maintained knowledge of all previous and new customer sensitive data rules. Resolved customer conflicts while maintaining company standards.

January 2011 – May 2011

Food Prep | Golden Chick | Alton, Texas

Cleaned and organized kitchen items while maintaining food side options readiness. Team based work flow while maintaining individual daily tasks. Verbal, telephone and intercom customer service daily involvement.