

# Thomas E. Hayes

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## SKILLS:

**Back-end:** PHP, MySQL, Laravel

**Front-end:** HTML, CSS, Bootstrap, JavaScript, jQuery, AJAX, API Integration

**Developer Tools:** Git/GitHub, SequelPro

## SOFTWARE DEVELOPMENT PROJECT:

### HealthEPet

Built using Laravel framework, PHP, MySQL, Bootstrap, CSS, HTML, JS, and jQuery. It is an application that caters toward veterinarians that are moving from paper filing to electronic filing of shot records, medications prescribed, treatments that were provided, and gives pet owners ability to register and view their pet records instantaneously.

### Bracket Studio

Built a full-stack web application for Bracket Studio Gaming, a startup based in San Antonio, Texas. Bracket Studio was created using the Laravel framework, PHP, Bootstrap, CSS, HTML, and a Twitter API to display their latest tweets.

### Reddit-Clone

Built a full-stack web application that mimics Reddit.com, using Laravel, PHP, MySQL, Bootstrap, HTML, and CSS. Users can create, edit, and delete posts their own posts, as well as view posts created by other users.

### Adlister

Real-world group assignment where we had to resolve common bugs then add new features to the web application to make it functional for users to interact with. Built using PHP, MySQL, HTML, CSS, and Bootstrap.

## EXPERIENCE:

### **Quality Assurance Analyst I**, *Paycom*, Oklahoma City, Oklahoma, 11/2015—01/2017

- Tested newly developed code in feature-specific modules.
- Resolved setup errors and backend data issues through ticketing system.
- Created detailed testing documentation for audits, including specific test cases and step-by-step screenshots.
- Tested code and collaborated with developers on 18 monthly software issues and 10 weekly software issues.
- Collaborated with developers to ensure specifications are met in a timely manner so testing can be thorough.

### **Customer Service Representative**, *Computer-Rx*, Moore, Oklahoma, 03/2015—11/2015

- Conducted software-specific tests to provide excellent customer care.
- Collaborated with clients with technical issues, drug-ordering errors, new drug inputs, the iPad delivery app, and Computer-Rx software updates.
- Logged into clients' workstations to unlock their users and walked them through insurance card setup errors.
- Collaborated with technical service representatives to reduce call times and increase productivity.

### **Pharmacy Technician**, *CVS Pharmacy*, Norman, Oklahoma, 03/2014—03/2015

- Prioritized prescription filling for those waiting in-store, while handling incoming calls at a high rate.
- Called other pharmacies for patients if drug was out of stock and transferred prescriptions to other store.
- Completed nightly inventory orders in a timely manner.
- Collaborated with pharmacist-in-charge with monthly C2 drug inventory counts.

## EDUCATION:

### **Codeup**, May 2017

Codeup is an immersive, full-stack career accelerator that provides students with 536+ hours of expert instruction in software development.

### **University of Oklahoma**, December 2014

Bachelors in Economics